

Kelly Truong

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Summary

Systems administrator with 7 years across datacenter operations, NOC, and hosting infrastructure. Hands-on from server hardware through routing and switching. CompTIA Security+ certified, targeting network security engineering.

Experience

System Administrator — PureVoltage Hosting, Inc. (Aug 2026 – Present, Dallas TX)

- Administer dedicated server and colocation infrastructure across multiple datacenter sites • IPMI/BMC operations and recovery: firmware repair, chip-level reflash, out-of-band management buildout • Network operations: switch/router configuration, VLAN architecture, cross-connect installs, transit troubleshooting • Hardware lifecycle: rack-level triage, component swaps, NetBox inventory source-of-truth upkeep

Lab Engineer — Apple (Apr 2024 – Jan 2025)

- Lab systems engineering and hardware test infrastructure

Data Center Engineer — Evocative (Mar 2022 – Dec 2023, Dallas TX)

- Datacenter operations: TCP/IP networking, security awareness, hardware deployments and maintenance

System Engineer — LinkedIn (Jul 2022 – Mar 2023, Richardson TX)

- Systems engineering with intrusion detection and security awareness focus

NOC Technician — Carrier-1 Data Centers (Aug 2019 – Jul 2022, Dallas TX)

- Coordinated network and server migrations inside allotted maintenance windows • Troubleshooting plus all hardware and network maintenance for client infrastructure • Installed fiber/copper cross-connects for datacenter clients

Certifications

CompTIA Security+ (ce) — verified via Credly

Skills

Networking: Arista EOS, VyOS, VLANs/SVIs, LACP, DHCP relay, BGP fundamentals, WireGuard, cross-connects Systems: Linux administration, Proxmox VE, Docker, virtualization, IPMI/BMC/iDRAC, firmware recovery Security: network segmentation, default-deny firewall policy, pentest lab operations, TryHackMe practice (SSRF, IDOR, malware analysis tooling) Operations: NOC workflows, maintenance windows, NetBox documentation, monitoring/watchdogs

Home Lab

Production-style lab: dual Arista switches with LACP trunk, VyOS routing/firewall, segmented VLANs (lab, servers, storage, out-of-band IPMI), isolated pentest segment, Proxmox cluster. Writeups at decodedempire.com.